

# RISE Up 12-Point Industry Credential

Butler Tech is offering the RISE Up Credential to associate school students who need a graduation pathway. RISE Up is the National Retail Federation (NRF) foundation training and credentialing program that provides foundational employability skills to help people land jobs and get promoted in the retail industry and beyond.

We are excited to offer this opportunity for students to earn a 12-point industry credential. The credential is called RISE Up. This opportunity is for students who need a pathway to graduate or desire to earn a credential. Successful completion of this credential combined with other requirements as laid out by ODE (i.e., the OMJ Job Readiness Seal) will allow them to graduate under current graduation requirements.

The RISE Up course can be delivered 100% online. We are currently working on a hybrid model approach that we will offer in June as long as we have at least 10 students signed up for the course.

We estimate the total time required to complete both sections of the course at 25-30 hours. The course has two components, with part one focusing on Retail Industry Fundamentals and the second on Customer Service. Each component will have a test. The test for the Retail Industry Fundamentals can be taken without a proctor. This assessment consists of 3 tests composed of 17 questions that are fairly straight forward-you either know it or don't. The assessment does not have a time limit. The Customer Service test is 76 questions, requires an in-person proctor, and has a 90-minute time limit. We advise that students receive some direct instruction to support the Customer Service section due to the nature of the test. This test requires students to make decisions, given scenarios that require more critical thinking and problem-solving. In other words, they have to choose the best answer among 2-3 seemingly "right" answers.

# LOCATION:

Butler Tech Fairfield Township Campus School of the ARTS 3603 Hamilton Middletown Rd., Fairfield Township, OH 45011

## DATES/OVERVIEW:

## Tuesday, June 1st - Thursday, June 3rd

Students will begin and complete the 1st course, complete the assessments for course 1, and begin the 2nd course. Students can work through the second course virtually.

#### Friday, June 11th

Students will attend a test-prep session for the 2nd course and complete the assessment for course. All students must take this assessment in person. We will work with students who need additional time.

#### TIME EACH DAY:

8:00 am - 12:00 pm

#### COST:

The cost of the course is \$250

#### **REGISTER:**

Click here to register